



Outwood Academy Hemsworth

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Principal: Mr James Pape

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Thank You for Your Feedback – Parent Questionnaire Response Summary

Dear Parent/Carer

We hope this letter finds you well. First and foremost, we would like to extend our gratitude to all of you who took the time to participate in our most recent parent questionnaire. Your input is invaluable to us and we truly appreciate your responses. They have provided us with a deeper understanding of what is working well and just as importantly highlighted those areas where we still need to improve.

Below, we have shared a brief summary of the key findings from the feedback we received, along with some actions we are taking in response to your suggestions and observations.

1. Strengths: What You Appreciate Most

Many of you acknowledged the improvements in the quality of teaching and learning and the supportive environment we have cultivated at Outwood Academy Hemsworth, as well as the dedication of our staff to ensure your children's success. Additionally, a significant number of you praised the Academy's focus on creating a broad enrichment offer, including creative arts, physical education and school visits.

Parents asked to rate the following:	
My child feels safe at school	84% satisfactory or better
Student behaviour	71.8% satisfactory or better
Enrichment / after school activities on offer	79% satisfactory or better

What we are doing: We are committed to maintaining and building on these strengths. We will continue to prioritise safeguarding students, whilst encouraging them to be safe, respectful and responsible. Additionally, we are looking to expand enrichment opportunities where possible, keeping in mind the holistic development of our students.

2. Areas for Improvement

Several recurring themes emerged from your feedback and we want to reassure you that we are addressing these head-on:

- **Parents' Evenings:** Some parents expressed concerns that virtual parents' evenings sometimes get booked up quickly, therefore not offering the opportunity to see all teaching



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staff. Some parents also felt that the date/times of parents' evening were not always appropriate.

What we are doing: We intend to reinstate face to face parents' evenings. We have also reviewed how these are scheduled throughout the academic year and have introduced a Y7 'Meet the Tutor' event.

- **Communication from the School:** It's clear that you value the open lines of communication between teachers and parents. A few parents noted that there could be more frequent or clearer communication, particularly with regard to school events and updates. You have also raised concerns about difficulties in contacting our reception staff.

What we have done: We have increased the number of staff working on reception to ensure that we can effectively communicate with parents. We are also developing a calendar of community events so parents can easily see upcoming opportunities for parental engagement.

3. Suggestions for Enhancing School Life

- **Catering:** Some parents expressed concerns over the quality and value of school meals on offer and felt that they did not meet the level they expected. There have also been concerns raised by parents and students around the lengthy queues at break and lunch time that are sometimes experienced.

What we are doing: We are working with Caterlink (our caterers) to improve their staffing levels as well as installing a new serving area. The Academy's student leaders are also going to be meeting with Caterlink so they can work together to help develop an acceptable menu to be able to offer to our students.

- **Safe transition and movement around the Academy site:** Students raised some concerns they had when they are moving around the site, in particular at lesson changeover. Some students felt that some of their peers were not acting in a safe and responsible manner at these times.

What we are doing: We have looked very carefully at where we place Academy staff on the site during lesson changeover. Senior members of staff are now placed at key strategic points around the site and they are highly visible to students as they transition between lessons.

We appreciate that there is always room for further improvement and we are committed to making our Academy the best place for your children to grow, learn, and thrive. We truly value the partnership we share with you in this important work.

Thank you once again for your time and feedback. If you have any further thoughts or would like to discuss any of the above topics in more detail, please don't hesitate to contact us. We look forward to continuing to work together to make this a successful year for all of our students.



Mr J Pape
Principal